Community Mental Health Practitioner
Level 2
Outreach/Community

Mind Australia Limited is a leading community managed specialist mental health service provider. We have been supporting people dealing with the day-to-day impacts of mental illness, as well as their families, friends and carers for 40 years.

We provide practical and motivational support that helps people develop the skills they need to move on, thrive and improve the quality of their lives. It’s an approach to mental health and wellbeing that looks at the whole person in the context of their daily life.
Position details

Community Mental Health Practitioner

Position reference  18774  
Position type  Full time fixed term until 30 June 2018 working 38 hours per week.

Classification  Community Mental Health Practitioner (CMHP) Level 2/1-CMHP 2/4
Remuneration  $57,656.91 per annum plus 9.5% superannuation and salary packaging

Service  Southern Housing & Accommodation Support Partnership S.H.A.S.P.
Area/division/state  Outer South/ North South & Country /South Australia
Effective date  September 2017

Position purpose

To provide services to clients, families and carers in line with Mind’s Model of Recovery Oriented Practice and according to the values of Mind.

The service type is Southern Housing and Support Partnership (SHASP), which provides recovery oriented services to clients who are experiencing a serious mental illness; have high and complex health, lifestyle and behavioural support needs related to their mental health; and require one to one support to assist with management of housing, finances, relationships, activities of daily living, social integration and parenting.

Service information

The Southern Housing Accommodation and Support Partnership (SHASP) form a strong partnership which consists of the consumer, the psychosocial support service (SHASP), the housing provider and specialist mental health services. SHASP supports the recovery of individuals with severe and enduring mental illness or psychiatric disability to live in the community and re-engage with domestic, social, vocational and recreational aspects of their lives. These services build on the consumers’ strengths and ensure access to financial, professional and social resources to enhance independent living skills, social and community connectedness, mental and general health, well-being and quality of life.
## Key responsibilities

| Provide direct support to individual customers | • Work with customers to enable them to live a meaningful life through supporting them through a staged approach to recovery:  
- Establishing self-directed recovery relationships  
- Strengths identification and individual recovery plan development  
- Skill and capacity development  
- Engagement and maintenance of natural supports  
- Service exit and on-going self-management support  
• Support customers in a range of areas including:  
- Understanding and managing customer’s own mental health  
- Developing daily living skills and capacity for self-care  
- Crisis and incident management  
- Addressing stigma and managing issues arising from trauma  
- Support the management of drug and alcohol issues  
- Managing physical health  
- Support to maintain or create meaningful activity through participating in community life, including education and employment and utilising public transport  
• Purposefully engage with customers using techniques including:  
- Brief intervention  
- Motivational interviewing and coaching  
- Family inclusive practice  
- Trauma informed practice  
- Conflict resolution  
• Behaviour support for dual diagnosis |
| --- | --- |
| Provide support to families and carers | • Support family and carer roles through understanding their concerns and the provision of information, education and referrals  
• Facilitate, as appropriate, the re-engagement and maintenance of family and carer relationships |
| Work with local service providers | • Engage with customers to fully understand their need for assistance from local service providers with clinical mental health, physical health, education and employment, eligible entitlements and benefits, housing, transport, recreation and social connections  
• Make linkages and build relationships and referral pathways to maintain or create a range of local supports for customers that facilitate them living the life of their choosing in their own community |
| Undertake group work | • Plan and develop group work programs that will assist customers to build their skills, focus on their recovery and remain in their natural community  
• Deliver group work programs as the lead/co-facilitator  
• Evaluate and review group work programs |
| Working in the customer’s community | • Build an understanding and awareness of risks that are particular to working in the community, including the customer’s own home, and respond as appropriate  
• Manage case load to action, monitor and review the recovery needs of multiple customers living in their own community |
| Other | • Documents all activities using Mind’s ICT system and processes  
• Actively participate, contributing to your team and wider organisational initiatives  
• Undertake relevant training and professional development, including regular supervision  
• Take personal responsibility for the quality and safety of work undertaken  
• Contribute to service delivery improvements  
• Other duties as delegated |
Reporting relationships

Reports directly to the Service Manager

Position requirements

Core Requirements
- Tertiary qualifications (minimum certificate IV) in Mental Health, Psychology, Social Work, Occupational Therapy or other health related field as designated by Mind
- Current valid Driver’s Licence.
- Current National Police Record Check.
- Current Working With Children Check (Employee).
- Not listed on the Disability Worker Exclusion Scheme list

Key capabilities

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Responsiveness (PA-Res-2)</td>
<td>Models resourcefulness and a positive, solution focused approach to a changing environment</td>
</tr>
<tr>
<td>2</td>
<td>Customer service (RS-Cus-2)</td>
<td>Models and promotes flexible and customer focussed standards of customer service</td>
</tr>
<tr>
<td>3</td>
<td>Communication (RS-Com-2)</td>
<td>Models effective clear confident communication, active listening and supports others to do the same</td>
</tr>
<tr>
<td>4</td>
<td>Commitment to team (RS-Ctm -1)</td>
<td>Actively cooperates and contributes to team discussions with a focus on creating solutions</td>
</tr>
<tr>
<td>5</td>
<td>Planning and prioritising (RE-Pap-1)</td>
<td>Prioritises individual tasks and priorities in line with broader team goals and monitors progress</td>
</tr>
<tr>
<td>6</td>
<td>Safety (BE-Saf-2))</td>
<td>Models, creates and supports behaviours that drive a high standard of health and safety in the workplace</td>
</tr>
</tbody>
</table>
Conditions of employment

This position is full time fixed term working 38 hours per week until 30 June 2018. Working days will generally be Monday to Sunday worked between the hours of 7am and 10pm.

Please note that the work pattern may be subject to change to meet the needs of the service.

You are able to salary package a tax free amount, which is currently up to $15,900 per FBT year, plus other items including meal and entertainment and accommodation. The amount available for salary packaging will be subject to Commonwealth legislation as it applies from time to time and on the basis that Mind will not incur any liabilities for FBT. Mind offers salary packaging through an outsourced provider (currently RACV Salary Solutions).

Other conditions are as per Mind’s industrial agreement.

Employer superannuation contribution will be paid according to the legislative requirement.

Appointment is subject to a six month probationary period of employment.